

	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	2012 TOTAL	DEC 2011	2011 TOTAL
JIFs RECEIVED	52	69	64	72	82	78	64	95	64	73	39	37	789	59	732
JIFs RESPONDED TO	55	43	68	71	95	67	67	72	81	91	47	28	785	53	724
Non-Jurisdictional	28	28	52	51	71	47	51	49	61	65	32	15	550	35	508
Jurisdictional	16	9	12	10	16	17	12	18	12	11	11	7	151	35	124
Variance	2	2	1	1	3	2	3	2	2	5	1	0	24	10	28
General Information	8	3	3	9	3	1	1	1	3	5	3	5	45	3	43
Potential Violation	1	1	0	0	2	0	0	2	3	5	0	1	15	3	21
AVERAGE RESPONSE TIME (in days)	21	18	20	17	20	18	17	17	19	16	12	9	18	18	24

TELEPHONE CALLS	254	283	298	339	353	408	383	471	359	348	231	200	3927	232	3677
WALK-INS	8	7	11	17	19	16	20	15	9	17	12	6	157	10	180
WRITE INS/SITE VISITS	0	0	0	5	8	4	7	1	6	4	3	3	41		
OTHER AGENCIES	22	26	33	29	28	27	29	36	28	36	19	9	322	24	435
FOI REQUESTS RECEIVED	19	13	19	13	11	17	11	25	12	16	12	10	178	22	186